



RINGCENTRAL COVID-19 ASSISTANCE PROGRAM

Objective: The RingCentral COVID-19 Assistance Program is intended to support schools facing closure and healthcare providers and non-profits supporting the fight against COVID-19 to support mission-critical business communication and collaboration.

Description: Unless otherwise agreed by RingCentral in writing, the COVID-19 Assistance Program will include the following:

1. Eligible Participants:

- K-12 schools facing closure due to COVID-19 virus
- Non-Profit organizations fighting COVID-19
- Healthcare providers fighting COVID-19

2. What is included:

- **Existing Customers:**
 - Users of RingCentral Essential and Standard: RingCentral will increase meeting capacity to 100 participants per meeting for eligible participants (as defined)
- **New Customers:**
 - Free Digital Lines (Premium edition) to enable employees not currently covered by a RingCentral subscription. Includes telephone numbers in eligible countries. Number Porting is not included.

3. Covered Countries

- Eligible Participants must be entities established in one of the following countries:

United States	Ireland
Canada	Netherlands
United Kingdom	Australia
France	

- Global Office:
 - Eligible Participants enrolling in this program from one of the Covered Countries could request Global Office Digital Lines in the countries in which RingCentral currently offers those services.
 - A list of the Global Office countries could be found here [link](#)

4. Term:

- The services will be provided free of charge until either party terminates the services, by providing to the other party a 30 day written notice.

5. Remote Implementation Support for New Customers:

- Up to 2 hours of remote support services to assist New Customer to set up the system and access to on-line training to administer the system



6. Expiration Date:

- Offer valid until June 15, 2020

7. Commitment:

- No commitment to purchase the services is required.

Limitations:

- I. Excludes toll free numbers and minutes, international numbers, international long-distance, and any other usage related charges.
- II. Excludes porting of existing telephone numbers.
- III. Excludes telephones and any other equipment.
- IV. RingCentral reserves the right to stop offering this program at any time at its sole discretion without prior notice, and reserves the right to accept or reject participation at its sole discretion.
- V. Participation in the plan is subject to agreement to the Enrollment Terms.
- VI. RingCentral reserves the right to request evidence of residency or other proof of eligibility.
- VII. For existing customers, this Assistance Program shall not be interpreted in any way in which will reduce the Customer obligations under existing Contracts with RingCentral or its subsidiaries and affiliates.
- VIII. Other restrictions may apply.